

# bamboo retreat

## Cancellation Policy

**bamboo retreat** has a 14 day cancellation policy, as we hold your booking in good faith.

- If you cancel your booking more than 14 days before your date of arrival your deposit minus a \$20 administration fee will be refunded.
- If you cancel or change your booking less than 14 days before your date of arrival you will be charged 50% of the total tariff less your deposit – if the suite is not re-booked.
- If you cancel or change your booking less than 14 days before your date of arrival and we are able to re-book the suite for those dates, you will be refunded your deposit minus a \$20 administration fee.
- No refunds will be given for cancellations or amendments after the stay has commenced.

Gift vouchers are non-refundable.

We recommend travel insurance to cover for cancellations, loss of deposits, medical and other emergencies.